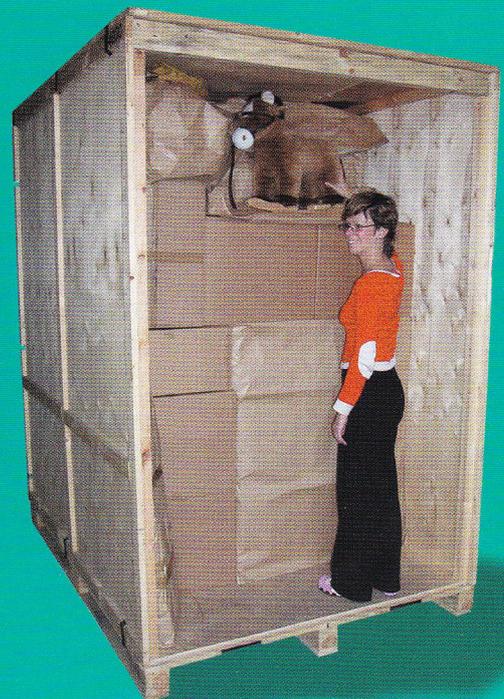




Storage - the practical solution





There are many reasons why you might need storage...

You may be moving, and require temporary storage mid move. You may be travelling or taking a temporary job posting. It could be that you're decorating or simply creating some space at home.

Whatever the reason, if you need to store some of your household goods for a few days, a few weeks, or indefinitely you can rely on a member of the British Association of Removers (BAR) to help you out.

A Guide to Storage*

Modern storage is simple and convenient, and comprises three separate elements.

1. The move into store.
2. The period of storage.
3. The move out of store.

If you know the final destination for your goods, your mover may be able to quote for this in advance.

Your moving company will collect the things you want to store from your own home, pack small items into boxes and wrap larger items to stop them getting dusty or damaged. They will then load it into a purpose-built wooden storage container (pictured over), seal it, and then take it to the storage facility.

At the warehouse, the entire container will be unloaded from the vehicle and carefully stacked and indexed. It will stay there, untouched, until you want it redelivered. The system involves the minimum of handling, so everything stays safe.

Security and Access

The safety and security of your personal belongings is taken extremely seriously. Nobody but you should be able to access your container at any time during storage.

Warehouses are secure, alarmed, are often manned 24-hours a day and have closed circuit TV surveillance. Some very modern facilities use fire resistant steel containers and are totally automated.

You can access your goods whilst they are in storage but you should try to tell the remover in advance that this is likely and, if you can, which items you wish to retrieve before collection.

Preparation (recommendations)

- Place labels on all items you wish to store
- Make sure that any 'white goods' (freezers, fridges, washers, etc.) are turned off a few days before they are to be stored so that they are thoroughly dried out. It is also advisable to clean and dry all items, particularly things normally used outside (bikes, garden tools, etc.)
- DO NOT store precious items, such as jewellery, money, deeds or other important documents
- Removals companies will not accept hazardous goods like paint, aerosols, gas bottles or weapons

Insurance

- All member companies must have insurance which meets BAR standards
- List and declare the total value of all goods to be stored and be sure to give this to the removal company in writing
- They will answer any questions you may have and help you with any documentation should it be necessary

Payment

- Storage charges are calculated on volume to be stored, and like most rental agreements, usually charged in advance

Consumer Affairs

BAR is there to support you should you have a problem.

Whilst we have total confidence in our members, BAR operates a free conciliation service to sort out disputes in a friendly way. This is backed up with a low cost independent arbitration scheme to help if you cannot reach agreement.

** Alternative types of storage may be available. Ask your remover for details.*

British Association of Removers
Tangent House
62 Exchange Road
Watford
Herts WD18 0TG

T 01923 699 480
F 01923 699 481
E info@bar.co.uk
www.bar.co.uk

STOR0806V1

For more information go to www.bar.co.uk